

# 2018 IMPACT

**12.8MM+**  
CONNECTIONS TO HELP


**14MM+**  
WEBSITE SEARCHES FOR HELP

## HELPING COMMUNITIES & PEOPLE THRIVE

 **4.9MM+**  
connections to address and prevent homelessness

 **1.2MM+**  
connections to reduce hunger

 **1.3MM+**  
connections to financial assistance and coaching

 **1.9MM+**  
connections to increase healthcare and health insurance access



 **210K+**  
connections to increase access to good jobs

 **120K+**  
connections to increase early childhood and youth success

## HELPING IN TIMES OF CRISIS

**260K+**

people impacted by disasters and mass shootings

**26K+**  
people impacted by opioid and substance use disorders

**145K+**  
people in suicide crisis or emotional distress

**11K+**  
victims of human trafficking

**75K+**  
people experiencing relationship abuse and violence

2-1-1 is a free and confidential service that helps people find the local resources they need 24/7.