



JOB POSTING

POSITION: Part Time Warmline Worker

Do you want to work for a leader in Crisis Intervention and Community Resources who provides opportunities for professional growth? We are looking for a dynamic compassionate individual to work a part-time schedule in our Warmline Department providing support and information and referral to the callers. The successful candidate will be trained and supervised on an ongoing basis to ensure their success. The successful candidate must demonstrate the ability to be a good communicator, good basic computer skills, a critical thinker and good collaborator. Must have good non-judgmental listening skills.

Warm Line staff are trained to provide a "listening ear," to make appropriate referrals, and to refer to our Crisis Intervention phone room when appropriate.

Qualifications: High School Diploma or GED. Must have attended BRIDGES and WRAP classes and be certified in Peer Support.

Help Network of Northeast Ohio began in 1971 as a Drug Information Line. Today it is a 24- hours a day, 7 days a week Crisis Intervention/Suicide Prevention and Information and Referral Agency serving some 15,000 callers a month. Help Network provides 15 other programs throughout the Valley including Guardianship, Payeeship, serving Victims of Crime, Education and Prevention surrounding Mental Illness and Families with Children with Special Needs.

Help Network is certified by the Ohio Department of Mental Health and Addiction Services, with accreditations by the American Association of Suicidology (AAS), Association of Information and Referral Services (AIRS) and the Commission on Accreditation of Rehabilitation Facilities (CARF). Help Network is committed to high quality of services to meet the needs of the persons served.

To apply for this exciting opportunity please send a letter of interest and a copy of your resume to:

Todd Marian Chief Operating Officer PO Box 46 Youngstown, Ohio 44501

Or email tmarian@helpnetworkneo.org

Help Network Is an equal opportunity employer.