

CLIENT RIGHTS ADVOCATE

As an agency certified by the Ohio Department of Mental Health and Addiction Services, individuals who receive services through Help Network are protected through a set of rights and procedures through Ohio Revised Code or O.R.C. 5119.61.

The rights are referred to as Client Rights and are listed in a document with the title "Client Rights." It is intended to protect rights listed in the Client Rights document and to preserve human dignity.

The procedure to be followed when an individual believes a right has been violated is to file a grievance. The individuals who are responsible for accepting and overseeing the grievance process are Client Rights Advocates. The names and contact information for the Client Rights Advocates for Help Network of Northeast Ohio are listed below.

Client Rights Advocate

Cathy Grizinski

Mark Luke (alternate)

HELP NETWORK OF NORTHEAST OHIO

PO Box 46

Youngstown OH 44501

Phone: 330-747-2696

Hours: 8:30AM – 4:30PM, Monday through Friday